

**WRITTEN QUESTION TO THE
MINISTER FOR ECONOMIC DEVELOPMENT, TOURISM, SPORT AND CULTURE
BY SENATOR S.C. FERGUSON
QUESTION SUBMITTED ON MONDAY 15th FEBRUARY 2021
ANSWER TO BE TABLED ON MONDAY 22nd FEBRUARY 2021**

Question

Given the importance of a reliable data supply to the delivery of improved productivity, will the Minister advise whether any problems with the reliability of the data supply and data sources within JT's services have been communicated to his Department and, if so, whether the Department has been involved in any investigation of the problems and their impact on productivity; and, if problems have been reported, will he advise why States members have not been notified?

Answer

There have been no recent notifications of issues with the reliability of the JT service and no implications for productivity. The Jersey Competition and Regulatory Authority are currently investigating an outage that occurred in July 2020 and States Members will be notified of the outcome.

For completeness, I would refer the Senator to an answer provided by the Treasury Minister to Written Question 49, which relates to the same issue:

Jersey Telecom operates a 'no surprises' policy with the Minister, as shareholder representative, in accordance with the memorandum of Understanding between the parties. Under that policy, JT has notified the Minister that they are not aware of any network or data connection issues on the JT network.